SOUTHWESTERN PUBLIC SERVICE COMPANYNEW MEXICO

PUBLIC REGULATION

FIRST REVISED RULE NO. 6 CANCELING ORIGINAL RULE NO. 6 COMMISSION FILED

X. X

RULES AND REGULATIONS - ELECTRICA THE 31 PM 4 25 X

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6. CONTINUITY OF SERVICE

Company will use reasonable diligence to supply steady and continuous service. Company will be liable to Customers for any damages occasioned by irregularities or interruptions only when such damages are the result of negligence on the part of Company.

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Company shall not be liable to the Customer nor shall the Customer be liable to Company by reason of failure of Company to deliver or the customer to receive electrical energy as the result of fire, strike, riot, explosion, flood, accident, breakdown, acts of God, the public enemy, or other conditions beyond the control of the party affected; it being the intention of each party to relieve the other of the obligation to supply or to receive energy when, as a result of any of the above mentioned causes, either party may be unable to deliver or use, in whole or in part, electrical energy to be delivered or received.

EFFECTIVE

APR - 5 2014

REPLACED BY NMPRC

Revised 245

Advice Notice No.

REGIONAL VICE PRESIDENT RATES AND

REGULATORY AFFAIRS